

# STRAINSERT CLEVIS PINS/BOLTS MODEL CW-XXXXXXXX USER MANUAL





Strainsert Company 12 Union Hill Road West Conshohocken, PA 18914 United States of America

> Phone: 610-825-3310 Fax: 610-825-1734

http://www.strainsert.com

2015 Strainsert Company

Document CW-XXXXXXXXX

May 6, 2015



# Table of Contents

Introduction	4
Strainsert Wireless Load Monitoring System Capabilities	4
Safety Information	5
Warranty Information	6
Radio Requirements	7
System Overview	8
Equipment	9
Mini Gateway Mounting Requirements	10
Mini Gateway Front Port Identification	10
Minimum System Requirements	11
Software Installation	12
Hardware Installation	14
Application Quick Start-up	15
Load Monitor Tab Field Descriptions	22
Configuration Tab Field Description	24
Field Calibration Tab Field Description	28
Field Calibration Procedure	30
Data Logging	33
Battery Installation / Replacement	34
Troubleshooting	35
Customer Support	37



#### Introduction:

The STRAINSERT Wireless Load Sensing Clevis Pin/Bolt and Load Monitoring Software provides a convenient method of displaying force readings on a computer through a wireless interface. The program provides monitoring capability for up to 5 Load Sensing Clevis Pins/Bolts. These can be configured as single axis, bi-axial, or dual bridge. Each Pin/Bolt includes a durable battery capable of over 5000 hrs. of operations at line of sight distances up to 3000 feet. Data Logging and Field calibration capabilities are also provided. All STRAINSERT Load Sensing Pins/Bolts are internally gaged and protected inside high strength stainless steel bodies, which provides protection from the environment and minimizes damage during installation and operation.

#### Strainsert Wireless System Capabilities

Sensor Type: Wireless Pin/Bolt (Uni-axial, Bi-axial, Dual Bridge) See Customer Drawing (QXXXX-100-1-B) Bridge Resistance: 350 Ohms (Min.) Bridge Type: Full Bridge Minimum Sensitivity: 1-mV/V

Maximum Number of Sensors: 5 single, dual bridge, or bi-axial load sensors

Unipolar / Bipolar Operation

Units: Ibs., KIPS, Tons, Metric Tons, kg, kN

Sensor Excitation: 2.075 VDC

Transmission Distance:

Range	Minimum (ft)	Line of Sight (ft)
Standard	30	>3000
Short	1	>500

Carrier Frequency: 916 Mhz Spread Spectrum Frequency Hopping

Data Update Rate: Readings are averaged over 250ms cycle and transmitted once a second.

A/D Resolution: 0.04% Unipolar Mode / 0.08% Bipolar Mode

Estimated Battery Life: 5,000 hours

Calibration: Field adjustable

Operating Temperature: -10 to 65 Deg. C (14 to 149 Deg. F)

Enclosure Dimensions: Per Customer Drawing



Safety Information

## **General Safety**

Do not install or work on this equipment unless you have read and understand the instructions and warnings in this Manual. Proper care is your responsibility

Failure to heed any warnings may result in serious injury or death.



# WARNING!

Use caution and follow applicable safety procedures when using wireless sensors. This program DOES NOT provide safety or emergency stop devices.



# CAUTION!

Improper scaling of the Load Pin may result in readings that do not represent actual applied loads and may cause damage to pin and/or the surrounding structure, in addition to potential personal injury. The Customer must verify that all data entry values are correct and are entered in the proper fields.



#### Warranty Information

#### The Two Year Guarantee

Strainsert wireless force sensor products are guaranteed for a period of two years, after shipment to original purchaser, against any malfunction due to defects in materials or workmanship

Strainsert Company is not liable for consequential or contingent damages and its liability is strictly limited to the original purchase price of the product or its repair or replacement at Strainsert's option.

Strainsert Company will repair or replace under warranty, and return transportation prepaid, provided that:

- Full explanation of malfunction or defect is transmitted in writing to Strainsert Company; together with, if possible, application or short history of product use.
- Authorization to return product is obtained from Strainsert Company.
- Product is sent to Strainsert Company, 12 Union Hill Road, West Conshohocken, PA 19428, prepaid, properly packaged and insured at full value.
- Factory inspection and investigation discloses that malfunction or defect developed or appeared during normal and proper usage of product.
- This warranty is null and void in the event repairs or modifications are made by persons unauthorized by Strainsert Company.

#### Notes:

- 1. To initiate warranty repair work, ALL above conditions must be complied with fully.
- 2. For beyond warranty repair work, the same conditions apply.
- 3. Calibration and/or investigation charges may apply when Strainsert products returned for warranty repair prove to be free of defect, and the problem lies in systems, components, circuits, test set-ups, etc., for which Strainsert has no responsibility.
- 4. For some special systems, Strainsert may utilize other manufacturers products. In these cases, the original equipment manufacturers warranty will apply.



#### Radio Requirements

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference, and
- 2. This device must accept any interference received, including interference that may cause undesired operation.

To comply with FCC and Industry Canada RF radiation exposure limits for general population, the antenna(s) used for this transmitter must be installed such that a minimum separation distance of 20cm is maintained between the radiator (antenna) and all persons at all times and must not be co-located or operating in conjunction with any other antenna or transmitter.



# System Overview





#### <u>Equipment</u>

- 1. Clevis Pin/Bolt Transmitter / Receivers includes: battery, transmitter / receiver circuit board, Model Nearson S161AH-915R, Fixed right-angle (Up to 5 units)
- 2. ModFLEX Mini Gateway includes articulating antenna, USB cable (1ea.)
- 3. Load Monitoring System Installation CD (1ea.)



1	LOAD SENSING PIN/BOLT	6	ARTICULATING ANTENNA
2	RIGHT ANGLE ANTENNA	7	MOD FLEX MINI GATEWAY
3	BATTERY CAP	8	USB CABLE
4	0-RING	9	LAPTOP (NOT INCLUDED)
5	BATTERY	10	INSTALLATION CD



#### Mini Gateway Mounting Requirements



### Mini Gateway Front Port Identification



- Green Indicates that the Gateway module is operational (heartbeat)
- Yellow Indicates that there is activity on the host interface
- Red Indicates RF activity



# Minimum System Requirements for Software

Operating System: Windows XP Professional Version 202 Service Pack 3

Processor: 2GHz

RAM: 2GB

Hard Drive: 50MB of free space



#### Software Installation

- 1. Prior to connecting the gateway USB, run the Strainsert Installer program from CD provided. Minimum system requirements: Windows XP.
- 2. The installer will guide the user through the installation with prompts as follows:



Strainsert Load Monitor	
Select Installation Folder	
The installer will install Strainsert Load Monitor to the following folder.	
To install in this folder, click "Next". To install to a different folder, enter	it below or click "Browse".
<u>F</u> older:	
Eolder: C:\Program Files (x86)\LS Research\Strainsert Load Monitor\	Browse
Eolder: C:\Program Files (x86)\LS Research\Strainsert Load Monitor\	Browse Disk Cost
Eolder: [C:\Program Files (x86)\LS Research\Strainsert Load Monitor\ Install Strainsert Load Monitor for yourself, or for anyone who uses thi	Browse Disk Cost s computer:
Eolder: C:\Program Files (x86)\LS Research\Strainsert Load Monitor\ Install Strainsert Load Monitor for yourself, or for anyone who uses thi Everyone	Browse Disk Cost s computer:



😸 Strainsert Load Monitor	
Confirm Installation	
The installer is ready to install Strainsert Load Monitor on your of Click "Next" to start the installation.	computer.
Cancel	< Back Next >





늻 Strainsert Load Monitor	
Installation Complete	
Strainsert Load Monitor has been successfully installed.	
Click "Close" to exit.	
Please use Windows Update to check for any critical updates to the .NET Fram	ework.
Cancel K Back	Close

NOTE: It is recommended that the user perform a re-boot prior to the hardware installation.

### Hardware Installation

- 1. Install Clevis Pin/Bolt in accordance with Customer drawing
- 2. Connect ModFLEX Mini Gateway USB cable to computer USB port.





- 3. Connect the articulating antenna to Mini Gateway
- 4. Ensure that the gateway is operational by observing that the green Status LED (heart beat) is blinking.



#### Application Quick Start-Up

- 1. After connecting the ModFLEX Mini Gateway, pc or lap top will install device drivers.
- 2. Re-boot your computer.



3. After re-boot, open Strainsert Load monitor application.





4. The application will open to the **Load Monitor** tab which will be blank.

Viscont Last to one Association with the second secon	Colored and Andrewson and
posterer (cellpres) recoduter (cellugro)	
	1

5. Select the **Configuration** tab.

ant limer 1	(sei lesse 1	Load Desix 2	Load brown 4	Load Dense 3
Lined Holmor Digital Options	Land Novitor Station Column	Load Norther Digital Optime	Land Nucley Englan Options	Lost Norto Tigles Optimi
Contract Striker #1	Diverse Inter #1	COstor Index 41	Dogier friday #1	Citater Index et
Oranian Strolage #2	COstor Initial #1	EDepine trade x2	Eloperation 40	Citizative Integer 412
Pole (kpey tivele)	Cine Date Chairs	EPeak Deplectiveley	Eine Depley (Trable	Dise Depty/Date
Vales Backs (naite	Contex Disclos Enable	Dirafter Dather States	Divites Italies Dates	D onlike blacker Shaftin
Seni Northe Discontent	Salar Nortes/Decome	Sine Numer/Descenter	Salta hurbs/Coactains	Snewmolecom
tobe ( Description)	Svipa ( Immy ton	Brolge 1: Dearry don	tria : burpto-	Prilar (Descon)
aft Lawy	Lift Lope	Carter	multi Libeor	Wgf11,bolk
sile 2 bergetes	mails 1 Des Epo-	Wrige 2 Swierpiders	Write 2 Descriptor	wdja z texicolori
elium .	and layers	Device	Ruhläser	RightLaurer
en/neter	Snamator	Seamone	Selection	Selamento
eld in Eric	6 - E - 6	£8. <u>∃</u> .a.	9.0 <u>-</u> 0	No. 8-0.
united in the second	untited before	LANDON SATING.	(and/ord Selfing)	LANSANG SAFETYL
User Lent	Cluver unt	Cluber Let	Coppel Lant:	Dupper Lint:
A	<b>X</b>	·		Annaplant
LOW LAK	10 Long Little	10 soow Law!	10 Soow Later	D Soower Lunter
IN TABLE	UNI Hullphe	UNI WOOM	VIII Rubbe	UNI Hitsei
la 🖬 Lama	3a (g 1.68888	No. 1.100200	ite Littlet	Ar 🗃 1.0000
mana dare	TaldAlt	NAME	NAMORE	National
anning and	ARTERNAL TRANS	ABRAAAAA JUUTA	ABBARARE CONTRACTOR	Innoven man E
Ingraste	Ingentitie	Dignete	Departer	Ingrette
The same sector	CANCERS 10026	C Res Court another	Tale touri anorea	C flav touris and set
3. %	5 5	19 16	1 14 16	118.1114
Secretains 1	Renard Reside 2	from a Series 8	Contract Intern 1	Denice Dress 8
Reat Confouration perfaits	Assert Conferences Terla Ini	Annual Conference in the last	Install Docklay and Safe and	Read too for some particlet

- On the Configuration tab select the Display Bridge #1 check box for single axis load cell and Display Bridge #2 check box for dual bridge or bi-axial load cells under the Load Monitor Display Options.
- 7. Enter the sensor Serial Number(s)



Monitor Configuration Field Cali	bration Data Logging			
Load Sensor 1	Load Sensor 2	Load Sensor 3	Load Sensor 4	Load Sensor 5
Load Monitor Display Options	Load Monitor Display Options	Load Monitor Display Options	Load Monitor Display Options	Load Monitor Display Options
🗹 Display Bridge #1	Display Bridge #1	🔲 Display Bridge #1	Display Bridge #1	Display Bridge #1
🗹 Display Bridge #2	Display Bridge #2	Display Bridge #2	Display Bridge #2	Display Bridge #2
📃 Peak Display Enable	Deak Display Enable	🔲 Peak Display Enable	Peak Display Enable	🔲 Peak Display Enable
Valley Display Enable	🔲 Valley Display Enable	🔲 Valley Display Enable	Valley Display Enable	Valley Display Enable
Serial Number/Description	Serial Number/Description	Serial Number/Description	Serial Number/Description	Serial Number/Description
Bridge 1 Description	Bridge 1 Description	Bridge 1 Description	Bridge 1 Description	Bridge 1 Description
Sensor 1	Left Upper	Center	Right Upper	Right Lower
Bridge 2 Description	Bridge 2 Description	Bridge 2 Description	Bridge 2 Description	Bridge 2 Description
Sensor 1	Left Upper	Center	Right Upper	Right Lower
Serial Number	Serial Number	Serial Number	Serial Number	Serial Number
Q 21636 💟 - 1	Q 0 🔽 - 0	Q 0 🔽 ~ 0	Q 0 🔽 - 0	Q 0 🛛 🖂 - 0
Limit/Unit Settings	Limit/Unit Settings	Limit/Unit Settings	Limit/Unit Settings	Limit/Unit Settings
Upper Limit	🔲 Upper Limit	Upper Limit	🔲 Upper Limit	Upper Limit
0	0	0	0	0
Lower Limit	C Lower Limit	Lower Limit	Lower Limit	Lower Limit
0	0	0	0	0
Units Multiplier	Units Multiplier	Units Multiplier	Units Multiplier	Units Multiplier
lbs 🖌 1.000000	lbs 💽 1.000000	lbs 🕑 1.000000	lbs 🗹 1.000000	lbs 🔛 1,000000
Resolution	Resolution	Resolution	Resolution	Resolution
88888000	88888888.8888£ 🔛	88888888.88888	88888888.88888	88888888.88888
Diagnostics	Diagnostics	Diagnostics	Diagnostics	Diagnostics
Raw Count zero limit	Raw Count zero limit	Raw Count zero limit	Raw Count zero limit	Raw Count zero limit
5_%	5 %	5 %	5 %	5 %
Remove Sensor 1	Remove Sensor 2	Remove Sensor 3	Remove Sensor 4	Remove Sensor 5
Reset Configuration Defaults	Reset Configuration Defaults	Reset Configuration Defaults	Reset Configuration Defaults	Reset Configuration Defaults

- 8. Enter Bridge 1 / 2 Description fields (optional)
- 9. After selections, Save Configuration and Settings.
- 10. To establish communication between the gateway and the **Transmitter / Receiver** unit, return to the **Load Monitor** tab.
- 11. The Load Monitor tab will display each selected sensor and bridge. Note: The initial communication link may take up to 3 minutes to connect.
- 12. Each bridge will indicate the attempt to connect by displaying **Searching** in a message for each sensor / bridge. NOTE: In the upper right corner of each sensor / bridge a red circle with a slash indicates no communication



Strement Lowd Monitor Application v3.0.000	and the second s	
Load Meniter Configuration Field Calibration Data Logging		
		– Indicates No Communicati
	Sense 1 🖉	
	Battery Remaining 0%	
	Net Gran 12820000 in G	
	Set Tare	
	Zero	
	Serect 1 2	
	Skerching	
	End/Group 12520000 be G	
	Set Tare	
	Zero	

13. After communication is established, bars in the upper right corner will indicate signal strength. The sensor / bridge load readings will be displayed in the selected units.

Strement Loud Monitor Application v2.0.000		
Load Menter Configuration Reld Calibration Deta Logging		
		Indicates Communication established
	Serves 1 el	
	Bettery Remaining 200%	
	ten G	
	Set Tare	
	Zero	
	Server 1 dl	
	Bettary Remaining 300%	
	int G	
	Set Tave	
	Zero	



14. Ensure that both the yellow and red Status LEDs on the gateway are blinking.



15. With no-load on the sensor, use Zero icon to null the sensor / bridge

Meniter Configuration    Field Calibration    Deta Logg	ro -	
	Service 1	
	Entroy Remaining 202%	
	(http://www.o	
	Set Tore	
	Zero	
	Senar 1 d	
	Bettery Remaining 200%	
	functional 0 hm G	
	Set Tare	

16. After zeroing the display, all readings are **Gross** measurements, which are indicated on the display with a "**G**" to the right of the engineering units.



17. The user may add any required Tare to the system at this point. Tare loads are stored when the user presses the **Set Tare** icon under each sensor / bridge display.

Strensert Load Monitor Application v2.0.000	And and a second se	casili
and Monitor Configuration Reld Calibration Deta Logging	<u>រ</u>	
	Service 1	
	Eattery Remaining 300%	
	Trief, Grann, 10000 Ins. G	
	Set Tare	
	Zero	
	Serupr 1	
	Eattory Remaining 303%	
	Fairt/Grann 10000 Inc G	
	Set Dave	
	642	



18. Press the Net/Gross button the left of the load display to toggle between the tared and untared condition. The Net mode is indicated with a "N" to the right of the engineering units.

Contradiction of the second of the second second	0	
	Service 1 💋	
	Bettery Remeining 200%.	
	Ewel/Grann, D fam 70	
	setTare	
	2018	
	Sensor 1. 1 Battery Remaining 202%	
	Sensor 1 Settery Remaining 200%	
	Sensor 1. M Bettery Remeining 200%	

- 19. The user may close out communication between the sensor and the gateway by pressing the "X" in the upper right hand corner of the application window.
- 20. With all configuration settings saved, the user can re-open the application at a later time and re-establish communication with the saved sensors.



## Load Monitor Tab Field Descriptions



Bridge 1/2 Description: Configuration tab text field as assigned for user.

Status Window: Indicates communication status, Upper / Lower Limit condition, Over and Under Range conditions. During normal operating conditions, the Status window is hidden.

Searching – wait period message during sensor / gateway communication synchronization (may take up to 3 minutes) No Comms – indicates no communication between gateway and sensor OVER-RANGE – sensor A/D maximum exceeded UNDER RANGE – sensor A/D minimum exceeded Upper Limit Exceeded – Set on Configuration tab Lower Limit Exceeded – Set on Configuration tab

Net/Gross Toggle: Enables user to switch between Gross and Net measurements based on user Set Tare

NOTE: If closed and re-opened at any time, the application will always open in the Gross mode.

Peak Value Reset: clears the last stored peak reading.

Valley Value Reset: clears the last stored valley reading.

Sensor Display Zero: The Zero icon is used to null the sensor display with no load applied and is stored in non-volatile memory within the Strainsert Load Monitor application. The allowable Zero Limit can be changed on the Configuration tab. The default value is 5%. The maximum allowable Zero Limit is 40% of the full scale range of the sensor A/D.



Signal Strength Icon: color coded indication of relative transmission quality

Estimated Remaining Battery Life: percentage display of battery strength (remaining battery life is relative to consumption; displayed percentage of battery output)

Net/Gross Mode Indication:

N – Indicates Net Mode G – indicates Gross Mode

Units Selection: user selected engineering units set on Configuration tab with Units drop down. Default units are "lbs"

Tare Set: stores the user applied tare weight in non-volatile memory within the Strainsert Load Monitor application.

NOTE: The user can Tare up to the full range of the sensor A/D. However, the usable span of the sensor is limited by the amount of Tare.



## **Configuration Tab Field Descriptions**





Multiplier

 $\mathbf{v}$ 

1.000000

Limit/Unit Settings

Upper Limit

Lower Limit

250000

0

Units

bs

Resolution 88888000

Upper Limit / Lower Limit– when checked, allows the user to change the Upper/ Lower Limit warning thresholds; a Status Window is triggered on Load Monitor Tab.

Defaults to unchecked;

Upper Limit defaults to sensor capacity and cannot be edited if check box is left unchecked.

Lower Limit defaults to 0 and can be edited independent of the check box

Units selection drop down – defaults to "lbs".

User can choose from different engineering units for display on the Load Monitor tab

Upper / Lower Limits are recalculated based on the selection of units

Resolution – is the minimum unit of change displayed on the Load Monitor tab (i.e. 100, 1000, etc.)

The choice of Resolution in the drop down is limited by the sensor capacity, sensitivity and the range of the A/D. The application will determine what choices are allowed in the drop down. Multiplier defaults to 1.000000. Can be used for custom scaling.

Note: When Multiplier is not equal to the default, an "M" will be displayed to the left of the Net/Gross icon on the Load Monitor tab



Raw Count – When checked provides the user with the ability to see the A/D counts for both bridges #1 / #2.

Defaults to unchecked

Capacity: 2,457 (Uni-polar Mode) / 1,229 (Bi-polar Mode)

A/D Over Range: 3,768 counts

A/D Under Range: 327 counts



Remove Sensor 1

Reset Configuration Defaults

Zero Limit – allowable percentage that can be used to null the sensor output. This value is stored within the application and is retained until the user activates a new Zero.

Note 1: Default value is 5%

Note 2: The Zero amount is based on the absolute full scale output of the A/D operating range.

Removes all sensor information including Serial Number entries and any previously saved configuration settings.

> Resets all configuration settings to original defaults but retains serial number information.





Note: User must Save Configuration Settings prior to attempting to set password



# Field Calibration Tab Field Descriptions

	Field Calibration for Sensors
Device List – select sensor to be field calibrated from the drop down	Device List   Select Image: Bridge 1   Sensor 1: 21636-1 only)   Sensor 2: 0-0 only)   Sensor 3: 0-0 Sensor 4: 0-0   Sensor 5: 0-0 Select   Callbration   Current Reading Resolution   8888.8   Current Reading (lbs)   Reset To Factory Defaults
Shows a selected sensor Select Bridge to be field calibrated	Field Calibration for Sensors Device List Sensor 1: 21636-1 Bridge 1 Multiplier For Selected Sensor (read or Bridge 2 Start Field Calibration
	Current Reading Resolution 8888.8 Current Reading (lbs) Reset To Factory Defaults



Multiplier For Selected Sensor – displays the	
Multiplier entered on the Configuration Tab.	Field Calibration for Sensors
	Device List
Start Field Calibration – icon initiates the field calibration sequence	Sensor 1: 21636-1 Bridge 1
	Multiplier For Selected Sensor (read only)
Current Reading Resolution – gives the user the ability to adjust precision during field calibration to increase accuracy.	Start Field Calibration
Current Reading (lbs) – displays the current live weight reading.	Current Reading Resolution
	92000
	Reset To Factory Defaults
Reset To Factory Defaults – pressing this icon resets the field calibration back to the factory	



## Field Calibration Procedure

1. Open Field Calibration Tab.

Field Calibration for Sensors
Device List
Select Bridge 1
Sensor 1: 21636-1
Sensor 2: 0-0 pnly)
Sensor 3: 0-0
Sensor 4: 0-0
Sensor 5: 0-0
Select
Calibration
Current Reading Resolution
8888.8
Current Reading (lbs)
Reset To Factory Defaults

2. Select sensor serial number and bridge from the Device List on the Field Calibration tab.

Field Calibration for Sensors		
Device List		
Sensor 1: 21636-1 🛛 Bridge 1 🖂		
Multiplier For Selected Sensor (read only)		
1.000000		
Start Field Calibration		
Current Reading Resolution		
88888000		
Current Reading (lbs)		
92000		
Reset To Factory Defaults		



3. Click on Start Field Calibration icon.

Note: User can abort calibration at any time by pressing Cancel.

4. At prompt, remove all loads from the sensor including any tare weight.



5. At prompt, press OK to record the zero output at no load

A COLUMN A	- Section of the sect	X
Press OK to record	zero <mark>or C</mark> ancel to Abor	t Calibration.
	OK	Cancel

- 6. If necessary, add any required tare load at this time.
- Enter Applied Load into numeric field and press OK.
   NOTE: Applied Load must be between 40 100% of the sensor capacity.



8. After prompt, pick up calibration load, wait for load to stabilize and press OK.





9. Wait for prompt and press OK for acceptance or Cancel to abort.



10. Field Calibration is complete.



# Data Logging

Select Sensors To Log – select sensor to data log by checking the appropriate box	Data Logging (Normal)
Logging Duration – select Hours, Minutes and Seconds for required data logging period Recording Frequency – select Hours, Minutes and Seconds for required recording interval	Select Sensors To Log   Sensor 1: Q21636-1   Sensor 2: Q0-0   Sensor 3: Q0-0   Sensor 4: Q0-0   Sensor 5: Q0-0     Logging Duration   Hours Minutes   Seconds   0 ♀   0 ♀
Data Log File Path – defaults to C:\Strainsert_Log\LogFile_Startdate.txt Note: user has option to rename file or change file path by clicking on icon.	Recording Frequency   Hours   Minutes   Seconds   Image: Seconds
	Start Logging Reset Log File Path
immediate data storage	
Reset Log File Path – press icon to restore f path to factory default.	ile

# Data Logging File Format – comma delimited text file

LogFile_Startdate.txt - Not	repad
File Edit Format View	Help
Date/Time,Sensor 1: 04/24/2014 14:52:18 04/24/2014 14:52:24 04/24/2014 14:52:30	Q21636-1 Bridge1, Sensor 1: Q21636-1 Bridge2 , 14000 lbs, 3000 lbs , 14000 lbs, 3000 lbs , 14000 lbs, 2000 lbs , 14000 lbs, 2000 lbs



# Battery Installation / Replacement 1. Locate Battery cover and unscrew. Pull battery from compartment. Support of the part of the part

- Pull wires from the cavity around the battery compartment, thru slots.
   The connector distance from the circuit board will only extend 2.5" from the end of
- 4. The connector distance from the circuit board will only extend 2.5" from the end of the cover plate.
- 5. Depress the clip on the connector to disconnect and remove the battery.
- 6. Firmly attach new battery connector to ensure connector clip locks in place.
- 7. Install wire and connector ahead of the battery.
- 8. Wires and connector need to be tucked into the cavity through the battery compartment.
- 9. The spring at the bottom of the battery compartment must be free of wires to freely compress.
- 10. With the battery in the compartment, securely tighten cap, which must have its o-ring installed and properly seated, to provide an environmental seal.





# **Troubleshooting**

Problem	Possible Cause	Possible Solution
	Wrong or invalid serial number	Verify serial number on sensor matches entry on Configuration tab
No Communication	Damaged or missing antenna	Verify antenna connection at both the sensor and the gateway
	Improper signal range selection	Change the range selection on the Configuration tab. <30-ft "Short Range" and >30-ft "Standard Range"
	Obstructed RF signal path	Reposition antenna on either or both the sensor and / or gateway.
	Damaged sensor and / or gateway	Call Factory
	Depleted or damaged battery cell	Remove and replace battery cell at sensor
	Gateway / sensor communication lock	Cycle sensor battery connection, Cycle gateway USB and restart application
OVER-RANGE	Sensor applied load exceeds approximately 40% of rated capacity	Remove applied load; call factory
	Sensor bridge circuit possibly damaged	Call Factory
	For a sensor configured for bi-polar operation, applied load exceeds approximately 40% of rated capacity.	Remove applied load; call factory
UNDER-RANGE	For a sensor configured for uni- polar operation, applied load in reverse direction exceeds approximately 10% of rated capacity	Check sensor orientation or applied load direction.
	Sensor bridge circuit possibly damaged	Call Factory



Problem	Possible Cause	Possible Solution
No changes to displayed readings in response to change in applied load	Sensor bridge circuit possibly damaged	Call Factory
Erratic displayed readings in response to stable applied load	Sensor bridge circuit possibly damaged	Call Factory



#### Customer Support

Since 1960 Strainsert has pioneered the force transducer industry. Today, we continue to champion the industry with our knowledgeable and dedicated technical, sales and manufacturing team. For application assistance, product information, and troubleshooting contact Strainsert.

**General Contact Information** 

Phone: 610-825-3310 Fax: 610-825-1734

Mailing Address: 12 Union Hill Road West Conshohocken, PA 19428

Website: www.strainsert.com E-Mail: info@strainsert.com